

PATIENT IDENTIFICATION

Patient identification and matching a patient to an intended treatment are performed routinely at St Luke's Care. These protocols are in place to keep you safe while in our care and minimise the risk of medical error.

What we do to keep you safe

An identification band will be attached to your wrist or leg with your name and date of birth on admission.

Before you are given any medication or undergo a test or procedure, staff will check your ID band. They may also periodically ask you to identify yourself. While this may feel repetitive and frustrating, it is a procedural process proven to reduce the risk of error while in hospital.

What you can do to help us keep you safe

- Make sure the information on the ID band is correct.
- Check that you have a red ID band if you have any allergies.
- Wear your ID band at all times.