



# ST LUKE'S CARE

23 February 2021

Dear Patients and Visitors

## RE: VISITOR RESTRICTIONS AND MASK REQUIREMENTS UPDATE

### **Hospital**

Overnight surgical and rehabilitation patients are permitted **TWO nominated visitors to Level 2 or Level 4 between 10.00am and 6.30pm. Short Stay Unit patients are permitted ONE nominated visitor.** Patients will be asked to nominate two visitors per day and inform their family and friends.

### **Clinic**

Patients attending the outpatients Clinic may bring a family member if approved by the treating practitioner.

### **Mask Requirements**

Staff and visitors are no longer required to routinely wear a mask.

### **Screening**

All patients and visitors will be subject to screening on arrival. If visitors reside or have been in a COVID-19 hot spot case location found by visiting <https://www.nsw.gov.au/covid-19/latest-news-and-updates> then entry to the Hospital and Clinic will not be permitted.

### **When visiting, please ensure that you:**

- Practice hand hygiene on arrival and as you leave the Hospital or Clinic.
- Remember physical distancing rules apply at all times. Stay 1.5 metres apart from anyone you encounter in the hospital.
- Keep noise to a minimum so as not to disturb the wellbeing and recovery of other patients.

### **Visitors MUST NOT VISIT if:**

- You are unwell, have come into contact with someone that has been confirmed with COVID-19, returned from overseas or have been to one of the hot spot locations in the last 14 days.
- If you have been tested for COVID-19 and are awaiting results.

We thank you for your support and patience as we do our very best to ensure the safest environment for our patients and staff.

For more information and to keep up to date please visit the Department of Health website at [www.health.gov.au](http://www.health.gov.au) or NSW Health website at [www.health.nsw.gov.au](http://www.health.nsw.gov.au)

If you have any questions at all about this, please speak to the RN in Charge of the Hospital.

Yours sincerely

**Emma Hayward**

Director, Hospital and Clinic